# Katrina: Lessons Learned in a Local Response

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## Narrative Objectives

- Discuss relationship of Host Organization, RI-1 DMAT to RI MRC
- List the major components of our local response
- Identify successes and opportunities for improvement in the establishment of our clinic



## Rhode Island Disaster Medical Assistance Team Inc.

RI-1 DMAT, Inc 501(c)3

Federal Response Team

RI Medical Reserve Corps

In-State Response Team

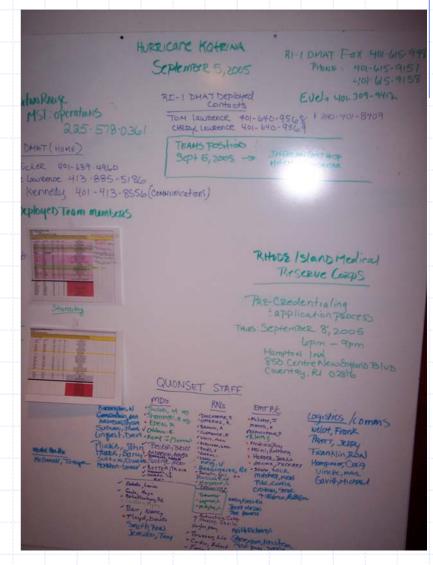
Tactical Response Team

# Major Components of the Response

- Pre-planning (with short notice)
- Initial response
- Reception and triage of arrivals
- Middletown Clinic
- Final Paperwork

## Pre planning

- Notification of arrival
- Logistics
- Volunteer recruitment& orientation
- Field hospital set up
- (Note the lack of clinic planning)







## Initial response

- Response & Set-up
- Evacuees arrival
- Initial triage
- Medical screening
- Clinic Planning









### Clinic

- Staffing/logistics
- Morning rounds
- Follow up
- Wrap







## Aftermath: What worked, what did not....

#### What worked

- Patient care
- Volunteer management
- State, Town and interagency cooperation
- Support from local business community

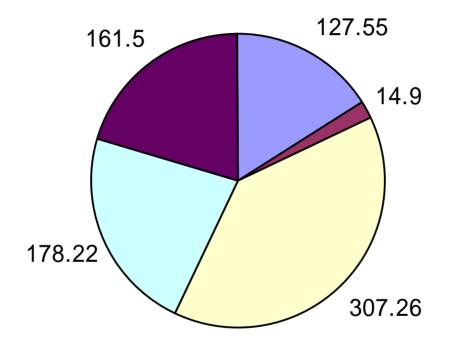
#### What did not

- Unified command system uneven
- Lack of information flow (up and down)
- Clinic SOPs did not exist, but were improvised as needed

### Lessons learned

- Currently developing SOP for clinic setup
- Relationship development with other agencies
- More training & recruitment

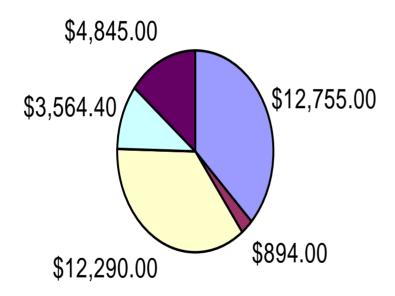
#### **Hours Worked in Middletown clinic**



■ Physician Hours
■ Mid Level (NP/PA)
■ Nursing
■ EMS
■ Admin/Logistics

#### Approximate Value of Services Provided

#### Value



■ Physician Hours
■ Mid Level (NP/PA)
■ Nursing
■ EMS
■ Administration

## All done with one thing in mind...



## Questions?



### RI Medical Reserve Corps Staff



Tom Lawrence NREMT-P
Director

Lori J. Tucker, RN
Chief Nurse

**Evelio Matos EMT-C Program Coordinator** 

Fritz Vohr, MD
Medical Director

**Cheryl Lawrence, AFO Administrative Officer** 

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#### Recruitment of Newest Members

